ROBINSONSBANK

#### ommercial Bank

[]Yes

# **Customer Suitability Assessment Form INDIVIDUAL INVESTOR**

#### Dear Valued Client,

This questionnaire is designed to help you and the Bank, establish your customer profile in terms of current financial situation, liquidity requirements, investment objectives and attitude towards risks. This will allow the Bank to recommend appropriate investment products suitable to your needs. Any information you will provide will be treated with utmost confidentiality. [] Existing Client – Documents on file [] New Client [] Updating

PRIMARY	CLIENT?	

[] No (for joint accounts only)

Date accomplished:

#### PART I: CLIENT INFORMATION Client Name :

Address:		
Contact Number:	Citizenship:	
Email Address:	Nature of Work:	
Business / Employer:	TIN / SSS:	
Birthday	Birthplace:	
Educational Attainment:	Status:	
□ College □ Post Graduate □ Others	Single Married Others	
	-	
Other Bank Relationship		
🛛 BDO/BDO Private Bank 🛛 BPI 🔤 Citibank 🖾 HSBC 🗌	Metrobank 🛛 Security Bank 🗍 Others	

## PART II : FINANCIAL & OTHER INFORMATION

Are you a Qualified Individual/Institutional Buyer (QIB) under the Philippine Securities Regulation Code (or equivalent Accreditation in other Jurisdiction?) [] Yes [] No					
Funds Available for Investments (Peso)	□ < P5.0 MM	□ > P5.0 MM - < P20.0MM	□> P20.0 MM - <	< P50.0MM	□ > P50.0 MM
Funds Available for Investments in USD and other Foreign Currencies (in USD equivalent)	□ < US\$ 100K □ NONE	□ > US\$ 100k-US\$ 500K	□ > US\$500K - <	: US\$ 1.0MM	□ > US\$ 1.0 MM
Products Availed with Robinsons Bank	Peso CASA     US\$ SA	<ul> <li>Special Savings - Peso</li> <li>Special Savings - USD</li> </ul>	Gov't Issued-L		Corporate Notes-Local Corporate Notes-Foreign
How would you describe your <u>current</u> financial position, considering your regular expenses and present obligations (ex: loans) and future contingencies (ex. Children's education, retirement, health expenses, emergencies?	□ I am relying on 75% or more of my invested capital to fund my expected spending	I am relying on 50% or morn ☐ of my invested capital to fur my expected spending		n 25% or more of apital to fund my nding	Not at all. I expect to have adequate income generated from other sources (e.g. employment, business, etc) to cover my expected spending.
Do you solicit and/or use ideas, suggestions, such as market updates, research, views and other forms of information obtained from other banks or market professionals?	□ NO	☐ Yes []Semi-Annually []Quarterly []Monthly	□ Yes []Weekly []Daily	/	
Which of the following products are you currently invested in.	PRODUCT         Cash and Deposit         Government Securities         Corporate Bonds         Private Equity         Others (please specify)         PSE-Listed Equities         Real Estate         Derivatives			US DOLLAR	

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Trust Products / UITFs

#### OTHER RELEVANT INFORMATION PART III -A: FINANCIAL SOPHISTICATION GROUP - A : Answer which best suits you Above 30.0 MM to less Less than P5.0 MM □ Above 5.0 MM to less P50.0 MM and up 1. What is your average than P30.0MM than 50.0MM net worth? 2. Total Outstanding Size Less than P10.0 MM Above 10.0 MM to less P20.0MM and up ☐ None Securities of SEC Registered than 20.0MM Held Securities Portfolio □Less than P5.0MM □ Above 5.0 MM to less □ Above 30.0 MM to less P100.0MM and up 3. Total Size of other п than P30.0MM than 100.0MM investments (SSA) GROUP - B: Given the different types of products enumerated below, kindly provide your level of knowledge and experience of each of the products from nos. 4 to 14 SOME GOOD MODERATE (has not encountered EXTENSIVE (encountered the product in (encountered the product in the last 5 years with 5 or more years the product in the last (encountered the product in PRODUCT NONE the last 5 years with more 5 years, but is familiar the last 5 years with 1 to 2 than 2 to less than 5 years first-hand experience) with the general vears first-hand experience) first-hand experience) concept) 4. Special Savings Acct (SSA) 5. Gov't Securities Π Π Π 6. SEC Registered Bonds 7. Equities П Г 8. Trust Funds Г Γ Г 9. Derivatives Г 10. Structured Products 11. Real Estate Funds Г П 12. Private Equity Funds Π Г П П 13. Commodities Г П 14. Other Alternative Ī Π Investments GROUP – C : (Answer which best suits you) 15. Trading Securities □ Yes (buying & selling) for □ > 1yr to 3 yrs □ >3 yrs to 5 yrs □ Trading Gains at least 1 year Year of Experience in Trading □ > 5 vrs Triggers for Trading Stop Loss □ Others 16. Have you held any □ No □ Yes as: Position of Responsibility in the past 2 years in a Fund Manager professional or Sales Person / Associat Person of a Broker Dealer business entity that Bank Finance, Treasury or Trust Officer requires knowledge **Securities Dealer** and expertise in **Financial Advisor** securities trading Others (please specify): PART III-B: RISK TOLERANCE 1 point 4 points Question 2 points 3 points 55 to 64 years old Age Profile 36 to 54 years old 21 to 35 years old Above 65 years old Protect Principal Capital Appreciation - Client Capital Preservation -What is your primary **Balanced capital preservation** investment objective/goal? amount of investment primary goal is to prevent & growth - Steady cash flow for intends for funds to appreciate over and earn steady stream loss of principal at all current liquidity needs but also time and willing to accept risks of interest income willing to expose a portion of the involving volatile returns and even times funds to a certain level of risks in possible loss of investment in consideration for higher returns . return for potentially higher longerterm results Anytime Requires regular Does not require withdrawal until What is your Liquidity Does not require regular **Requirement?** withdrawal withdrawal; only when necessary investment horizon □ 0% 11% to 25% Loss tolerance 1% to 10% Above 25% Review my options and decide If LOSS TOLERANCE is met □ Instantly convert my Find an alternative □ I will keep my investment and investment back into investment with a lower dismiss the short-term fluctuation within a year, what will you do? later on risk exposure cash Investments with no I can tolerate investments or What is your Risk Tolerance? □ I can tolerate moderate I can tolerate investments that may suffer substantial negative financial contracts that may suffer nealiaible price negative price movements, the ability movements on my price movements, have a small substantial negative price to sell my investment at investment and prefer risk of losing their entire value, movements, have a significant risk short notice or a investments that I can may be difficult to sell; or have of losing their entire value, that may an uncertain price at any given be difficult to sell or have an promise to repay what I sell at short notice for a time, such that I may only be invested within a year price that is certain and uncertain value at any given time, able to sell at a price below the or do not allow me to sell my close to the recent recent market average investment over an extended market average period □ 1 year to 10 years 10 years onwards What is your Investment Less than 30 days □ 30 days to 1 year Horizon? TOTAL SCORE - RISK TOLERANCE **REMARKS** (if applicable)

PART III-C : ADDITIONAL INFORMATION ON	DERIVATIVES INVESTMENT EXPERIENCE	E [] APPLICABLE [] NOT APPLICABLE		
If you choose DERIVATIVES in III-A Question #6 and #7, check the products you have dealt and indicate tenor, volume and months/years of transacting in such products. Please also indicate frequency of transactions and number of contracts per year				
O       FX FORWARD / NDF / FX SWAPS         No ofmo/syear         TenorVolume         Frequency of Transactions per year         □       1-5         □       6-10         Number of Contracts:	○       CROSS CURRENCY SWAP / ASSE         No ofmo/syea         TenorVolume         Frequency of Transactions per year         □       1-5         □       1-0         Number of Contracts:	r <u>CURRENCY DEPOSIT</u> No of <u>mo/s</u> year		
□ 1-5 □ 6-10 □ > 10	□ 1-5 □ 6-10 □ > 10			
O       FORWARD RATE AGREEMENT INTEREST RATE SWAPS         No ofmo/syear TenorVolume         Frequency of Transactions per year □ 1-5 □ 6-10 □ > 10         Number of Contracts: □ 1-5 □ 6-10 □ > 10	○       CAPS / FLOORS         No ofmo/syea         TenorVolume         Frequency of Transactions per year         □       1-5         □       1-5         □       0         Number of Contracts:       □         □       1-5         □       1-5         □       1-5         □       1-5         □       1-5         □       1-5         □       1-5	CREDIT DEFAULT SWAPS / CREDIT LINKED INVESTMENT (SINGLE NAME)         No ofmo/syear TenorVolume         Frequency of Transactions per year □ 1-5 □ 6-10 □ > 10         Number of Contracts: □ 1-5 □ 6-10 □ > 10		
OTHER FX OPTIONS         No ofmo/syear         TenorVolume         Frequency of Transactions per year         1-5       6-10         Number of Contracts:         1-5       6-10         1-5       6-10	O       BOND OPTION / BOND LINKED INVESTMENT         No ofmo/syea TenorVolume         Frequency of Transactions per year □ 1-5 □ 6-10 □ > 10         Number of Contracts: □ 1-5 □ 6-10 □ > 10			
What is your role in the Derivative Contract?				
☐ Fixed Rate Player	ceiver 🗆 Option Seller 🗆 Op	ntion Buyer Dthers (Please Specify):		
	UNDERTAKING			
I/We acknowledge that the answers I/ we indicated in this Customer Suitability Assessment Form (CSAF) are true, accurate, and complete and can be relied upon by the Sales/Marketing Officer. I/We understand that this CSAF shall be used as a guide for the Sales/Marketing Officer to present and/or recommend investment alternatives, and that any false and insufficient information herein may result to inappropriate and inaccurate recommendation of products/services. The CSAF does not provide any form of guarantee against possible losses as to the income or principal of my/our account(s) and/or investment(s). I/We am/are obliged to immediately notify Robinsons Bank Corporation (the "Bank") in writing of changes to my/our financial situation/circumstances as indicated hereto that would change my/our client investment profile. Furthermore, I/we acknowledge and agree that the Bank may share/disclose, for the purpose of suitability assessment, the information/data in this questionnaire to its subsidiaries, affiliates, agents and other persons or entities which may reasonably select, with corresponding duty to keep such information confidential. I/we will notify the Bank in writing if I/we do not consent to the sharing of the said information with its parent bank, subsidiaries, affiliates, representative offices and agents or other persons or entities that I/we may reasonably select.				
	SHATUP	E RIENE C		
Primary Client's Signature over Printed	d Name & Date	ient's Signature over Printed Name & Date		
Client's Signature over Printed Nan	ne & Date Cl	ient's Signature over Printed Name & Date		
CONDUCTED BY:	Broker Bank Officer	iewed by: SEC Licensed Broker Supervising Officer Signature over Printed Name		
FOR BANK'S USE ONLY				

	PART IV – ASSESSMENT RESULT AN	D CLIENT CONFO	RME
CSA RESULTS:			
Client Classification according to FINANCIAL SOPHISTICATION (Part III-A)	O Sophisticated Individual	deal in complex <u>met).</u> Group Group Group	or with level of net worth, knowledge and experience to financial instruments <u>(GROUP A, B, C should be</u> o A : Net worth is at least P30.0Mn o B: at least 2 answers or items fall in the shaded area o C: at least 1 item selected falls in the shaded area PLICABLE" is selected or ticked-off for Part III-C
	O Non-Sophisticated Individual	If the criteria in t	he "sophisticated individual portion" has not been met.
Client Classification according to RISK TOLERANCE (Part III-B)	O Conservative	Chose any	the investment is to prevent the loss of the principal. of the answers in the shaded area <b>12 points in III-B</b>
	O Moderate	<ul> <li>Willing and able to expose funds to a moderate level of risk in consideration to higher returns or to meet certain objectives.</li> <li>Total of 13 to 20 points in III-B.</li> </ul>	
	O Aggressive	even possible lo term results.	to accept higher risk involving volatility of returns and ss of investment in return for potentially higher long- to 28 points in III-B.
INVESTMENT PROFILE	Recommended Product	•	General Description of Recommended Product
Non-Sophisticated Individual – Conservative	<ul> <li>Special Savings Account (Peso &amp; USI</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denom Government Securities issued by the F</li> </ul>	ninated	Includes generally accessible products that provide higher returns than money market instruments. Client is exposed to sovereign and currency risk and with possibility of capital gains/loss if not held until maturity.
Non-Sophisticated Individual – Moderate	<ul> <li>Special Savings Account (Peso &amp; USD)</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denominated Government Securities issued by the Philippines</li> <li>Highly liquid domestic corporate bonds and commercial papers rates at least "Aaa" rated or its equivalent by a reputable credit rating agency</li> <li>Highly liquid sovereign, corporate bonds and commercial papers issued offshore rated at least "AA-" or its equivalent by a reputable credit rating agency</li> </ul>		Includes generally accessible products that provide higher returns that government securities / money market instruments. Client is exposed to credit risk of issuer, and to capital gains/losses if not held until maturity
Non-Sophisticated Individual – Aggressive	<ul> <li>Special Savings Account (Peso &amp; USD)</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denominated Government Securities issued by the Philippines</li> <li>Domestic issued corporate bonds and commercial papers (SEC-Registered or Exempt)</li> <li>Sovereign, corporate bonds and commercial papers issued offshore</li> </ul>		Includes generally accessible products that provide higher returns and maximum capital growth. Client is exposed to higher degree of risk involving volatility returns even possible loss of principal arising from credit, market and regulatory risk.
Sophisticated Individual – Conservative	<ul> <li>SEC-registered common or preferred shares</li> <li>Special Savings Account (Peso &amp; USD)</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denominated Government Securities issued by the Philippines</li> <li>Highly liquid domestic corporate bonds and commercial papers rates at least "Aaa" rated or its equivalent by a reputable credit rating agency</li> <li>Highly liquid sovereign, corporate bonds and commercial papers issued offshore rated at least "AA-" or its equivalent by a reputable credit rating agency</li> </ul>		Includes products that provide higher returns than money market instruments, with possibility of capital gains/losses if not held until maturity. With higher level of financial sophistication, client may be exposed to the credit risk of highly rated corporate in addition to government securities and shall have access to vanilla foreign exchange/hedges.
Sophisticated Individual – Moderate	<ul> <li>Special Savings Account (Peso &amp; USD)</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denominated Government Securities issued by the Philippines</li> <li>Domestic issued corporate bonds and commercial papers (SEC-Registered or Exempt)</li> <li>Sovereign, corporate bonds and commercial papers issued offshore (investment grade only)</li> <li>SEC-registered common or preferred shares</li> </ul>		Includes products that provide higher returns than government securities/ money market instruments. Client is exposed to the credit risk of the issuer, and to capital gains/losses if not held until maturity. Foreign exchange and/or interest rate exposure from such products may be hedged using Derivatives.
Sophisticated Individual – Aggressive	<ul> <li>Special Savings Account (Peso &amp; USD)</li> <li>Peso Government Securities</li> <li>ROPs or any Foreign Currency denominated Government Securities issued by the Philippines</li> <li>Domestic issued corporate bonds and commercial papers (SEC-Registered or Exempt)</li> </ul>		Includes products that provide highest returns and maximum capital growth. Client is exposed to higher degree of risk involving volatility of returns and even possible loss of principal arising from credit, market and regulatory risks.

### **CLIENT'S CONFORME**

I/We understand and agree on the explanation of the Customer Suitability Assessment results by the Marketing Officer and the bank product or investment products suitable to our needs. I/We also understand that in case of joint accounts with varying investment profiles per co-investor, the investment profile of the primary client shall prevail, and that in case of changes to the primary client, the new primary client shall be requested to undergo a separate Customer Suitability Assessment or the completion of a new and separate CSAF. We are also aware that investment products are not bank deposits or other obligations of or guaranteed or insured by the Bank or insured by the Philippine Deposit Insurance Corporation (PDIC). Based on the results of our suitability assessment or the suitability assessment of the primary client in case of joint accounts, the bank or investment products most suitable for us are those indicated under our resulting client investment profile;

# (PLEASE CHOOSE ONLY ONE ANSWER)

- □ I/We agree to the Resulting Customer Investment Profile and the recommended investment products.
- □ I/We do not agree to the Resulting Customer Investment Profile (CIP) and/or the recommended investment products.
  - > Please proceed in answering the "Waiver of Client Suitability Assessment" found in page 6.

I/We Agree to be bound by the general terms and conditions and policies of the bank applicable and governing our account/s and/or investment/s which appear in separate brochure/manual/handout/document as well as separate documents relative to the said account/s and/or investment/s. We acknowledge that any informed decision to invest or participate in a specified product shall only be made after we have read and understood the general features of such product including risk disclosures, if any, in a separate manual/brochure/handouts provided by the Bank's Marketing Officer.

I/We also acknowledge and agree that the Bank may share/disclose, for the purpose of suitability assessment, the information/data in this questionnaire to its subsidiaries, affiliates, agents and other persons or entities which the Bank may reasonably select, with corresponding duty to keep such information confidential. We will notify the Bank in writing if we do not consent to the sharing of the said information with its subsidiaries, affiliates, representative offices and agents or other persons or entities that it may reasonably select.

I/We also acknowledge that for joint accounts, the Resulting Customer Investment Profile (CIP) of the Principal Account holder will supersede the resulting CIP of the other account holders.

Primary Client's Signature over Printed Name & Date

#### **ROBINSONS BANK ACKNOWLEDGMENT**

We have explained to you in detail and discussed with you the:

- 1. Results of the Customer Suitability Assessment;
- 2. Basis of our recommendation, and;
- 3. Terms and Conditions of the recommended investment product/portfolio/strategy

ASSESSED BY:

SEC Licensed Broker Bank Officer Signature over Printed Name Reviewed by:

SEC Licensed Broker Supervising Officer Signature over Printed Name

ROBINSONSBANK A Commercial Bank	Waiver of Client Suitability Assessment
Date:	
Name: Address:	
Dear Client:	
In compliance with BSP Circular No. 891, series of 2015, dated Nov conducted the required suitability assessment on you.	ember 9, 2015, you confirm that the Bank has
Based on the information and/or responses you personally supplied to including those found in publicly disclosed information and/or relevangeneral assessment of your risk appetite is(enumerated in(enumerated in)).	nt documents you provided to us, the Bank's thereby qualifying you to invest only
to you by your Account Officer.	
Your intention to invest in is classified under <i>(Identify the Product Name)</i> Risk. Conformably with the requirements of the above-mentioned BSP	er
<ul> <li>Your Account Officer has explained and provided you sufficient, a the product, including the protections that you may lose as we balanced manner to enable you to make the financial decision;</li> <li>You fully understand the nature of the transaction and you are proceed with the investment notwithstanding our assessment of your investment in m (Name of Treasury Product) your risk tolerance.</li> <li>To signify your conformity, please affix your signature in the space prove</li> </ul>	Il as the inherent risks thereof, in a clear and willing to take the risks involved and wish to our risk appetite; and eets your financial objective and is aligned with
Thank you.	
Very truly yours,	
Ma. Regina N. Lumain Executive Vice President & Treasurer	
CONFORME':	
Client's Signature over Printed Name Date:	

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