



Customer Suitability Assessment Form CORPORATE & INSTITUTIONAL

Dear Valued Client,

This questionnaire is designed to help you and the Bank, establish your customer profile in terms of current financial situation, liquidity requirements, investment objectives and attitude towards risks. This will allow the Bank to recommend appropriate investment products suitable to your needs. Any information you will provide will be treated with utmost confidentiality. [] Existing Client - Documents on file [] New Client [] Updating Date Accomplished: PART I: CLIENT INFORMATION COMPANY NAME: Address: Contact Person (Last Name, First Name, Middle Name): Rank/Designation **Email Address: Contact Number:** No of Years in Existence: No of Years company has been operating profitably: Will the company only transact derivatives for hedging? NO (accomplish questions from Part III-A, Group A,B & C and Part III-B only) YES (complete all sections of Part III) Is the company prohibited or limited from entering into derivatives or investment product under their Articles of Incorporation, Board Resolution/Secretary Certificate, existing laws or regulations: YES (Enumerate allowed investment products) PART II: FINANCIAL & OTHER INFORMATION Is the Company a Qualified Institutional Buyer (QIB) under the Philippine Securities Regulation Code (or equivalent Accreditation in other Jurisdiction? [] Yes [] No Funds Available for Investments (Peso) < P5.0 MM < P5.0 MM to < P20.0 MM > P20 MM to <P50.0MM > P50.0MM Funds Available for Investments in USD and other < US\$ 100K > US\$ 100K to US\$ 500K > US\$ 500K to US\$ 1.0MM > US\$ 1.0MM Foreign Currencies (in USD equivalent) NONE **Products Availed with** Peso CASA Fixed Income-Peso Gov't Issued-Local Corporate Notes-Local ☐ Fixed Income-USD Robinsons Bank Time Deposit \Box Gov't Issued-Foreign Corporate Notes-Foreign Others (please specify) Foreign Exchange **Trust Products** Derivatives NONE Peso CASA Gov't Issued-Local Corporate Notes-Local Products Availed with Other Fixed Income-Peso Banks/Fls Time Deposit Fixed Income-USD Gov't Issued-Foreign Corporate Notes-Foreign ā Trust Products Others (please specify) Foreign Exchange Derivatives NONE ☐ Yes Is the company a trading ☐ No client? (one who buys/sells assets or securities) If yes, what are your considerations or triggers to trade their assets? □ Trading Gains Stop Loss Others: Do you solicit and/or use ideas, □ Yes ☐ Yes suggestions, such as market П ио] Semi-Annually] Weekly updates, research, views and other forms of information] Quarterly [] Daily obtained from other banks or [] Monthly market professionals? Which of the following PHILIPPINE PHILIPPINE **PRODUCT PRODUCT** products are you currently **PESO DOLLAR PESO DOLLAR** invested in. Cash and Deposit **PSE-Listed Equities** Real Estate Government Securities Corporate Bonds Derivatives Private Equity Trust Products / UITFs Others (please specify) OTHER RELEVANT INFORMATION

PART III -A: FINANCIAL SOPHISTICATION										
GROUP A: Answer which bes	t suit the c	company								
With reference to the financial of the company, what is the estimated Market Capitalization of the Company?		☐ Less than P1,000 MM		☐ Above P1,000 MM to less than P5,000 MM		☐ Above P5,000 MM to less than P25,000 MM			☐ Above P25,000 MM	
What is the company's Annual Gross Revenue for the past 2 years? Less than P100 MI year		M for 1	☐ Above P100 MM up to less than P250 MM in 1 to 2 years		☐ At least P250 MM for 1 to 2 years		2 🗆	☐ Above P250 MM for at least 2 consecutive years		
GROUP - B: Given the differen	ent types o	f products enum	erated belov	w, kindly provide y				of the pro	ducts	
PRODUCT		NONE	1	2011	LEVEL OF KNOW				EVIENONE	
		NONE	'/Familiar	SOME with concept; not	MODEF '(1-2 year inve		GOC '(2-5 year inve		'(more than 5 year	
			enco	untered the nt in last 5 years)	experience; end product in last	countered	experience; end product in last	countered	investment experience; encountered product in last 5 years)	
Special Savings Account (SSA)										
Government Securities										
SEC Registered Bonds										
Equities										
Trust Funds										
Real Estate Funds										
Private Equity Funds										
Commodities										
Structured Products										
Foreign Exchange Products FX Spot										
FX Forwards and/or FX S	wone									
Non-Deliverable Forward										
Plain Vanilla Derivatives										
Credit Default Swaps										
Vanilla Interest Rate Opti	one									
·	0113									
Bond Forward Options Bond Options										
Non-Vanilla or Complex D	orivativos									
Commodity Derivatives	CITVALIVOS									
Specify:										
GROUP C :			1						_	
Does the company have a <u>Syste</u> <u>Monitoring Risk/Exposures</u> ?	em for									
PART III-B: RISK TOLERA	NCE									
Question	1	point		2 points		3 points			4 points	
Investment Objective/goal	/goal Emergency / Operational Fund			feguard value of il or amount ed	☐ To provide	☐ To provide funds with current income ☐ To achieve capital preserve growth		achieve capital preservation or wth		
What is the company's <u>Liquidity Requirement?</u>			☐ Requi Withd	ires Regular rawal		□ Does not require regular withdrawal only when necessary. □ Does not require withdrawal investment horizon.		es not require withdrawal until estment horizon.		
Loss Tolerance	ce 0%		□ 1% to	10%	□ 11% to 25% □ Above 25%		ove 25%			
Based on interview with an										
authorized representative of the company, the company's policies and/or Articles of Incorporation, what is the company's level of RISK TOLERANCE?	☐ Principal must be safe and insured		at all t return of ave	nt loss of principal times even if the is modest i.e. that erage traditional sits only	☐ Can tolerate the possibility of moloss on principal in the interim in exchange for returns higher than traditional deposits		interim in	sub prin or a	Can tolerate the possibility of substantial loss or a write off or principal in the interim in exchange or a conversion to common equity for higher long-term capital growth.	
What is the company's Transaction Horizon?			□ 30 da year	ys to less than 1	☐ 1 year to less than 5 years ☐ More than 5 y		re than 5 years			
TOTAL SCORE – RISK TOLERANCE										
REMARKS (if applicable)										

			[] APPLICABLE [] NOT APPLICABLE
		n #3 and #6, check the products you have dec indicate frequency of transactions and number	alt and indicate tenor, volume and months/years of er of contracts per year
0	FX FORWARD / NDF / FX SWAPS	O CROSS CURRENCY SWAP / ASSET SWAP	O <u>FX OPTIONS</u>
	No of	No ofmo/s year Tenor Volume	No ofmo/syear TenorVolume
	Frequency of Transactions per year ☐ 1-5 ☐ 6-10 ☐ > 10	Frequency of Transactions per year ☐ 1-5 ☐ 6-10 ☐ > 10	Frequency of Transactions per year ☐ 1-5 ☐ 6-10 ☐ > 10
	Number of Contracts: ☐ 1-5 ☐ 6-10 ☐ > 10	Number of Contracts: ☐ 1-5 ☐ 6-10 ☐ > 10	Number of Contracts: ☐ 1-5 ☐ 6-10 ☐ > 10
0	FORWARD RATE AGREEMENT INTEREST RATE SWAPS No ofmo/syear TenorVolume Frequency of Transactions per year	CAPS / FLOORS No ofmo/syear TenorVolume Frequency of Transactions per year □ 1-5 □ 6-10 □ > 10 Number of Contracts: □ 1-5 □ 6-10 □ > 10	CREDIT DEFAULT SWAPS / CREDIT LINKED INVESTMENT (SINGLE NAME) No of wools year Tenor Volume Frequency of Transactions per year
0	BOND OPTION / BOND LINKED INVESTMENT No ofmo/s year	OTHER DERIVATIVES Please state: No ofmo/s year	OTHER STRUCTURED INVESTMENTS Please state:
	Tenor Volume Frequency of Transactions per year	Tenor Volume Frequency of Transactions per year	Tenor Volume Frequency of Transactions per year
	☐ 1-5 ☐ 6-10 ☐ > 10 Number of Contracts:	☐ 1-5 ☐ 6-10 ☐ > 10 Number of Contracts:	☐ 1-5 ☐ 6-10 ☐ > 10 Number of Contracts:
	☐ 1-5 ☐ 6-10 ☐ > 10	☐ 1-5 ☐ 6-10 ☐ > 10	□ 1-5 □ 6-10 □>10
Wha	t is your role in the Derivative Contract?		
	☐ Fixed Rate Player ☐ Fixed Rate Rec	eiver	☐ Others (Please Specify):
	☐ Fixed Rate Player ☐ Fixed Rate Rec	eiver	☐ Others (Please Specify):
	We acknowledge that the answers wand can be relied upon by the Sales/Mato present and/or recommend investme inaccurate recommendation of productincome or principal of our account(s) arin writing of changes to our financial situ. We acknowledge and agree that the questionnaire to its subsidiaries, affiliat keep such information confidential. We	undertaking we indicated in this Customer Suitability Assessment alternatives, and that any false and insufficient s/services. The CSAF does not provide any form ad/or investment(s). We are obliged to immediate unation/circumstances as indicated hereto that wou be Bank may share/disclose, for the purpose of ses, agents and other persons or entities which me will notify the Bank in writing if we do not consider.	ent Form (CSAF) are true, accurate, and complete hall be used as a guide for Sales/Marketing Officer information herein may result to inappropriate and m of guarantee against possible losses as to the ly notify Robinsons Bank Corporation (the "Bank") ld change our client investment profile; and, uitability assessment, the information/data in this hay reasonably select, with corresponding duty to ent to the sharing of the said information with its
	We acknowledge that the answers wand can be relied upon by the Sales/Mato present and/or recommend investme inaccurate recommendation of productincome or principal of our account(s) arin writing of changes to our financial situ. We acknowledge and agree that the questionnaire to its subsidiaries, affiliat keep such information confidential. We	undertaking we indicated in this Customer Suitability Assessment atternatives, and that any false and insufficient as/services. The CSAF does not provide any form ad/or investment(s). We are obliged to immediate unation/circumstances as indicated hereto that wou are Bank may share/disclose, for the purpose of ses, agents and other persons or entities which means the suitable of	ent Form (CSAF) are true, accurate, and complete hall be used as a guide for Sales/Marketing Officer information herein may result to inappropriate and m of guarantee against possible losses as to the ly notify Robinsons Bank Corporation (the "Bank") ld change our client investment profile; and, uitability assessment, the information/data in this hay reasonably select, with corresponding duty to ent to the sharing of the said information with its
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	We acknowledge that the answers wand can be relied upon by the Sales/Mato present and/or recommend investme inaccurate recommendation of productincome or principal of our account(s) arin writing of changes to our financial situ. We acknowledge and agree that the questionnaire to its subsidiaries, affiliat keep such information confidential. We parent bank, subsidiaries, affiliates, representations of Author Printed Name Signature of Author Printed Name	we indicated in this Customer Suitability Assessment alternatives, and that any false and insufficient s/services. The CSAF does not provide any form alternatives, and that any false and insufficient s/services. The CSAF does not provide any form ad/or investment(s). We are obliged to immediate unation/circumstances as indicated hereto that wou are Bank may share/disclose, for the purpose of sees, agents and other persons or entities which may will notify the Bank in writing if we do not consider essentative offices and agents or other persons or entities which may be a Date Prize Prize	ent Form (CSAF) are true, accurate, and complete sall be used as a guide for Sales/Marketing Officer information herein may result to inappropriate and m of guarantee against possible losses as to the ly notify Robinsons Bank Corporation (the "Bank") Id change our client investment profile; and, uitability assessment, the information/data in this may reasonably select, with corresponding duty to ent to the sharing of the said information with its entities that we may reasonably select. Signature of Authorized Signatory Printed Name & Date Signature of Authorized Signatory

	FOR BANK'S USE	ONLY		
	PART IV – ASSESSMENT RESULT AND		RME	
CSA RESULTS:				
Client Classification according to FINANCIAL SOPHISTICATION (Part III-A)	O Sophisticated Institutional/ Corporate Client □ Group A: M □ Group B: at □ If "APPLICA"		onal clients: (Group A and B should be met) Market Capitalization selected fall in the shaded area. I least 2 answers in the shaded area. ABLE" is selected or ticked off for Part III-C	
	Non-Sophisticated Institutional/Corporate Client	If the criteria in the has not been me	ne "Non-Sophisticated Institutional/Corporate Client" tt.	
Client Classification according to RISK TOLERANCE (Part III-B)	O Conservative	nvestment or hedging is to preserve principal at all of the answers in the shaded area 10 points in III-B		
	O Moderate	Willing and able to take on certain level of risk in conside higher returns or meet objectives (better hedge rate, cost etc.) Total of 11-15 points in III-B		
	O Aggressive	Willing and able loss or volatility of	to take on higher risks involving potential for significant of investment in return for higher long term results. -20 points in III-B	
INVESTMENT PROFILE	Recommended Products	3	General Description of Recommended Product	
☐ Non-Sophisticated Corporate – Conservative	 Special Savings Account (Peso & USD Peso Government Securities ROPs or any Foreign Currency denom Government Securities issued by the F Highly liquid corporate bonds and com rated at least "Aaa" or its equivalent by credit rating agency 	inated Philippines mercial papers	Includes products that provide higher returns than money market instruments. Client is exposed to sovereign and currency risk and with possibility of capital gains/losses if not held until maturity	
☐ Non-Sophisticated Corporate – Moderate	 Special Savings Account (Peso & USD Peso Government Securities ROPs or any Foreign Currency denom Government Securities issued by the F Corporate bonds/notes and commercial Sovereign bonds, corporate bonds and papers issued offshore 	inated Philippines al papers	Includes products that provide higher returns than money market instruments or government securities. Client is exposed to issuer or credit risk and to capital gains/losses if not held until maturity	
□ Non-Sophisticated Corporate – Aggressive	 Special Savings Account (Peso & USD Peso Government Securities ROPs or any Foreign Currency denom Government Securities issued by the F Corporate bonds/notes and commercial Sovereign bonds, corporate bonds and papers issued offshore Trust Funds Equities (SEC and PSE-Listed) 	inated Philippines al papers	Includes products that provide highest returns and maximum capital growth. Client is exposed to higher degree of risk involving volatility of returns and even possible loss of principal arising from credit, market and regulatory risks.	
☐ Sophisticated Corporate – Conservative	 Special Savings Account (Peso & USD Peso Government Securities ROPs or any Foreign Currency denom Government Securities issued by the F Highly liquid corporate bonds and com rated at least "Aaa" rated or its equival reputable credit rating agency Highly liquid sovereign, corporate bond commercial papers issued offshore ration its equivalent by a reputable credit re 	inated Philippines mercial papers ent by a ds and ed at least "AA-" ating agency	Includes products that provide higher returns than money market instruments with possibility of capital gains/losses if not held until maturity. With higher level of financial sophistication, client may be exposed to the credit risk or highly rated corporate in addition to government securities and shall have access to vanilla foreign exchange hedges.	
☐ Sophisticated Corporate – Moderate	 Special Savings Account (Peso & USD Peso Government Securities ROPs or any Foreign Currency denom Government Securities issued by the F Corporate bonds/notes and commercial Sovereign bonds, corporate bonds and papers issued offshore Trust Funds Equities (SEC and PSE-Listed) 	inated Philippines al papers I commercial	Includes products that provide higher returns than government securities/ money market instruments. Client is exposed to the credit risk of the issuer, and to capital gains and losses if not held until maturity. Foreign exchange and/or interest rate exposure from such products may be hedged using Derivatives.	
☐ Sophisticated Corporate – Aggressive	 Equities (SEC and PSE-Listed) Special Savings Account (Peso & USD) Peso Government Securities ROPs or any Foreign Currency denominated Government Securities issued by the Philippines Corporate bonds/notes and commercial papers Sovereign bonds, corporate bonds and commercial papers issued offshore Trust Funds Equities (SEC and PSE-Listed) Structured Investments / Receivables 			

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L.				ЛИС	UK	

We understand and agree on the explanation of the Customer Suitability Assessment results by the Marketing Officer and the bank products or investment products suitable to our needs. We also understand that in case of joint accounts with varying investment profiles per co-investor, the investment profile of the primary client shall prevail, and that in case of changes to the primary client, the new primary client shall be requested to undergo a separate Customer Suitability Assessment or the completion of a new and separate CSAF. We are also aware that investment products are not bank deposits or other obligations of or guaranteed or insured by the Bank or insured by the Philippine Deposit Insurance Corporation (PDIC). Based on the results of our suitability assessment or the suitability assessment of the primary client in case of joint accounts, the bank or investment products most suitable for us are those indicated under our resulting client investment profile;

- ☐ We agree to the Resulting Customer Investment Profile and the recommended investment products.
- ☐ We do not agree to the Resulting Customer Investment Profile (CIP) and/or the recommended investment products.
 - Please proceed in answering the "Waiver of Client Suitability Assessment" found in page 6.

We Agree to be bound by the general terms and conditions and policies of the bank applicable and governing our account/s and/or investment/s which appear in separate brochure/manual/handout/document as well as separate documents relative to the said account/s and/or investment/s. We acknowledge that any informed decision to invest or participate in a specified product shall only be made after we have read and understood the general features of such product including risk disclosures, if any, in a separate manual/brochure/handouts provided by the Bank's Marketing Officer.

We also acknowledge and agree that the Bank may share/disclose, for the purpose of suitability assessment, the information/data in this questionnaire to its subsidiaries, affiliates, agents and other persons or entities which the Bank may reasonably select, with corresponding duty to keep such information confidential. We will notify the Bank in writing if we do not consent to the sharing of the said information with its subsidiaries, affiliates, representative offices and agents or other persons or entities that it may reasonably select.

	SHATUR		GHAIO
Signature of Authorized Signatory Printed Name & Date	ERIFIED.	Signature of Authorized Signatory Printed Name & Date	ERIEN
	STATUR		SHAT
Signature of Authorized Signatory	- PHINE	Signature of Authorized Signatory	FRIFT

ROBINSONS BANK ACKNOWLEDGEMENT

We have explained to you in detail and discussed with you the: (1) Results of the Customer Suitability Assessment; (2) Basis of our recommendation, and; (3) Terms and Conditions of the recommended investment product/portfolio/strategy

ASSESSED BY:		Reviewed by:	
	SEC Licensed Broker Bank Officer	,	SEC License Broker Supervising Officer
	Signature over Printed Name		Signature over Printed Name





Waiver of Client Suitability Assessment

ate:
ame: ddress:
ear Client:
compliance with BSP Circular No. 891, series of 2015, dated November 9, 2015, you confirm that the Bank has enducted the required suitability assessment on you.
ased on the information and/or responses you personally supplied to the Bank's Client Suitability Assessment Form cluding those found in publicly disclosed information and/or relevant documents you provided to us, the Bank's eneral assessment of your risk appetite is
our intention to invest in is classified under (Identify the Product Name) (Indicate: Moderate or Aggressive)
(Identify the Product Name) (Indicate: Moderate or Aggressive) isk. Conformably with the requirements of the above-mentioned BSP Circular, you confirm the following:
Your Account Officer has explained and provided you sufficient, accurate, and comprehensive information about the product, including the protections that you may lose as well as the inherent risks thereof, in a clear and balanced manner to enable you to make the financial decision; You fully understand the nature of the transaction and you are willing to take the risks involved and wish to proceed with the investment notwithstanding our assessment of your risk appetite; and Your investment in
hank you.
ery truly yours,
ma Regine N. Curain
a. Regina N. Lumain xecutive Vice President & Treasurer
Signature of Authorized Signatory Printed Name & Date Signature of Authorized Signatory Signature of Authorized Signatory Printed Name & Date Signature of Authorized Signatory Printed Name & Date Signature of Authorized Signatory Printed Name & Date
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